



We offer Vacation Rental Cleaning services based on availability. While vacation rentals are not our primary focus, we're happy to accommodate turnovers when scheduling allows.

WHAT WE PROVIDE

- Monday–Friday service, generally between 9:00 AM–5:00 PM
- Detailed Vacation Rental Cleaning Checklist
- Photo documentation after each visit
- Reporting of low supplies, damages, maintenance concerns, or missing items
- General tidying and staging of the property
- Restocking of provided guest supplies
- Trash taken to on-site property bins
- Optional add-ons and upgrades available

COMMON TURNOVER ADD-ONS — ADDITIONAL CHARGE

Some vacation rentals require additional services depending on the number of guests, beds used, property setup, and needs of each turnover. These services are not included in the base Vacation Rental Cleaning price and are charged separately when needed.

- Change Linens & Make Bed — Per Bed
- Laundry — Per Load, On-Site Only
- Off-Site Trash Removal
- Additional services requested outside of the Vacation Rental Cleaning Checklist

LINENS & LAUNDRY

Changing linens and making beds is not included in the base Vacation Rental Cleaning price. When needed, linen changes can be added and are charged per bed.

The linen-change service includes stripping the used linens and remaking the bed with clean linens provided at the property.

Washing and drying linens and towels is separate from the linen-change service and is charged per load. Laundry is completed on-site using the property's washer and dryer. We do not offer off-site laundry service.

Completion of all laundry before guest check-in cannot be guaranteed. Laundry completion depends on the number of loads, washer/dryer capacity and cycle times, and the amount of time available between guest checkout and check-in.



If all laundry cannot be completed before the next guest arrives, our office will contact you regarding where any remaining dirty or unfinished laundry should be placed.

We strongly recommend keeping at least two complete sets of linens per bed, plus additional towels, at the property so turnovers are not dependent on laundry being completed before check-in.

WHAT WE NEED FROM YOU

- Accurate guest checkout and check-in times, especially for same-day turnovers
- Entry instructions such as door codes, lockbox information, or key location
- A fully stocked and organized supply closet
- Clean replacement linens available and organized for each bed when linen changes are requested
- At least two complete sets of linens per bed, plus additional towels, recommended
- Extra batteries and light bulbs
- Advance notice of special requests, additional services, or additional areas requiring cleaning
- Whenever possible, please ask departing guests to start the dishwasher before leaving

IMPORTANT NOTES

- Vacation Rental Cleaning is for short-term rental properties and is designed for properties that are regularly maintained between guest stays.
- Your base cleaning price covers the services listed as included on the Vacation Rental Cleaning Checklist.
- Bed/linen changes, laundry, and other services listed as add-ons are not included in the base cleaning price and will increase the price of the cleaning when requested or required.
- Properties requiring cleaning beyond a normal guest turnover may require additional services, cleaning time, or a condition adjustment.
- If the property has not been professionally cleaned in 30+ days, a Maintenance or Deep Cleaning may be recommended before beginning regular Vacation Rental Turnovers.
- Excessive dishes, excessive guest mess, off-site garbage removal, deep-cleaning needs, and other services outside the Vacation Rental Cleaning Checklist may incur additional charges.
- The property must meet applicable local licensing requirements.
- Serene Cleaning Services is a cleaning company and does not provide property management services.
- Availability is not guaranteed for every turnover. We recommend having a backup cleaning provider available for dates we are unable to accommodate.

Please keep your property information, access instructions, guest checkout/check-in times, and special requests current so we can provide the smoothest possible turnover for you and your guests.